

SHEFFIELD CITY COUNCIL

POLICY COMMITTEE DECISION RECORD

The following decisions were taken on Wednesday 31 January 2024 by the Adult Health and Social Care Policy Committee.

Item No

9. HOSPITAL DISCHARGE AND URGENT CARE DELIVERY PLAN UPDATE REPORT

9.1 The Committee considered a report of the Strategic Director for Adult Care and Wellbeing which updated the Committee on the operational progress that had been made in delivering the hospital discharge and avoidable admission paper that was agreed by the Committee on the 14th June 2023.

9.2 **RESOLVED UNANIMOUSLY:** That the Adult Health and Social Care Policy Committee:-

- Notes the current performance in relation to discharge and progress in delivering phase one of the hospital discharge and urgent care delivery plan.
- Approves the Commissioning Strategy to externally commission a specific Discharge Homecare Contract for a period of 2 years with option to extend for a further period of 1 year.
- Requests that the Strategic Director of Adult Care and Wellbeing provides the Committee with update on progress against the delivery plan in six months

9.3 Reasons for Decision

9.3.1 As a partnership between agencies in Sheffield, we have made a commitment to admission avoidance and the development of a new operating model which focuses on building a partnership between primary and social care will aim in longer term to impact on admission avoidance.

9.3.2 The new discharge model aims to embed an approach where people discharged from an acute hospital bed are assessed at home or in another appropriate community setting where assessments about what care they need can take place. This approach is critical if we are to improve individuals and families experience of discharge, optimise individuals' wellbeing outcomes, maximise our workforce capacity and effectiveness and reduce avoidable demand.

9.4 Alternatives Considered and Rejected

9.4.1 Do nothing: It would be possible not to produce a plan in relation to discharge – but it would mean any activity would lack focus, coherence, and public accountability.

9.4.2 In relation to the commissioning strategy for discharge homecare, as set out above, the alternative would be to use the existing homecare contracts but it is felt that this could be destabilising and a specific contract is a better option.

10. PERSONALISATION AND DIRECT PAYMENTS UPDATE

10.1 The Committee received a report of the Strategic Director of Adult Care and Wellbeing which provided an update on progress against the Delivery Plan of the Personalisation and Direct Payments Strategy and reviewed the options appraisal for the future model of the Direct Payment Support Service and asked the Committee to agree upon the proposed option.

10.2 **RESOLVED UNANIMOUSLY:** That the Adult Health and Social Care Policy Committee:

- Note the continued progress of the Direct Payment Improvement programme and delivery against actions from the strategy delivery plan including the creation of a Personalisation Board to drive and govern future work.
- Endorse the planned activity for the next 12 months.
- Approve commissioning strategy Option 5: Provide a Direct Payment Support Service as an in-house service offer.

10.3 Reasons for Decision

10.3.1 Our focus is to offer people of Sheffield a good life with choices as outlined in our Strategy Living the Life you Want to Live. As a Council it is imperative that we fulfil our statutory duties. The Direct Payments and Personalisation Strategy approved in 2022 commits us to delivery.

10.4 Alternatives Considered and Rejected

10.4.1 Options considered for the delivery of the Direct Payments Support Service are as set out in the Options Appraisal. No other options have been considered as the strategy, delivery plan and offer of personalised support and Direct Payments are statutory duties within The Care Act 2014, Care and Support (Direct Payments) Regulations 2014, Care and Support Statutory Guidance issued with the Care Act 2014, Children and Families Act 2014.

11. ADULT HEALTH AND SOCIAL CARE COMMITTEE CLIMATE STATEMENT

11.1 The Committee considered a report of the Strategic Director for Adult Care and Wellbeing which sought endorsement of an Adult Health and Social Care Policy Committee Statement.

11.2 **RESOLVED UNANIMOUSLY:** That the Adult Health and Social Care Policy Committee:

1. Agree the Adult Health and Care Policy Committee Climate Statement attached at Appendix 1.
2. Note that dedicated adult climate focused workshops will take place during 2024 with social care providers, voluntary sector, and partners to agree a long-term social care action plan to realise our climate ambitions. The resultant action plan will be brought to a future Committee for approval.
3. Note the intention to seek a partnership with academia to consider the adult social care contribution to climate action.
4. Note the intention of the Strategic Director to embed within our contract monitoring processes an assurance that all providers have effective business continuity arrangements to respond to impacts of climate change and have plans to support our climate ambitions.
5. Requests that the Strategic Director of Adult Care and Wellbeing provides an update every six months to Committee on delivery of the Statement.

11.3 **Reasons for Decision**

- 11.3.1 It is important that the response to the Annual Climate Progress Report is open and transparent in setting out the challenges which the local authority faces in making progress and clarifies future expectations on the part we all have to play in addressing climate change.
- 11.3.2 An endorsed Adult Climate Statement gives the public assurance that the Committee is delivering upon its commitment towards Climate Change and Net Zero.
- 11.3.3 Asking for the six-monthly updates provides public accountability and transparency of our progress in delivery.

11.4 **Alternatives Considered and Rejected**

- 11.4.1 Not providing committee climate statements. This would not provide the assurances to Committee and the Council that Climate Change and a commitment to Net Zero are being progressed by Adults Services.

12. **ADULT SOCIAL CARE COMPLAINTS ANNUAL REPORT AND LEARNING FROM FEEDBACK ANNUAL REPORT**

- 12.1 The Committee considered a report of the Strategic Director for Adult Care and Wellbeing which provided the Adult Social Care Complaints Annual Report 2022-3 for endorsement by Committee and an update regarding learning from feedback from individuals and carers.
- 12.2 **RESOLVED UNANIMOUSLY:** That the Adult Health and Social Care Policy Committee:-
 1. Endorses the Sheffield Adult Social Care Complaints Annual Report 2022 – 2023 attached at Appendix 1.
 2. Notes the Analysis of Complaints by Care Quality Commission Quality Statement attached at Appendix 2.

3. Endorses the Learning from Feedback Annual Report attached at Appendix 3.
4. Notes that engagement will be undertaken during 2024 with individuals and unpaid carers to continue to build our approach to learning from feedback and using this to inform service improvements and strategic developments.
5. Agrees that the Strategic Director Adult Care and Wellbeing providing six monthly updates on our learning from feedback and subsequent service improvements as an assurance to Committee that Adult Care and Wellbeing are continually learning from feedback.

12.3 The Committee noted the report.

13. ADULT HEALTH AND SOCIAL CARE: FINANCIAL RECOVERY PLAN UPDATE

13.1 The Committee considered a report of the Strategic Director of Adult Care and Wellbeing which provided the Committee with an update on 2024/5 business planning, an analysis of the underlying financial pressures to be carried forward into the 2024/25 financial year.

13.2 **RESOLVED UNANIMOUSLY:** That the Adult Health and Social Care Policy Committee:-

1. Note the changes to the Committee's budget plan since the November update and the proposals being brought forward to close the 2024/25 budget gap.
2. Note that £2.8m more Social Care Grant (ringfenced for Adult and Childrens Social Care) than assumed in the Council's planning has been received but £4.9m less of unringfenced 'Services Grant received. To note that this has resulted in a subsequent increase of £2m Social Care Grant to Adult Health and Social Care Policy Committee but a decrease of £0.9m corporate funding to Adult Health and Social Care Policy Committee.
3. Note the impact of funding changes on the 2023/24 carry forward position and recovery plan for 2024/25.
4. Note the recovery plan to mitigate underlying demand and cost pressures in 2024/ 2025.

The Committee noted the report.

13.3

14. ADULT HEALTH & SOCIAL CARE TARGET OPERATING MODEL AND PARTNERSHIPS MODEL UPDATE

14.1 The committee considered a report of the Strategic Director of Adult Care and Wellbeing which provided a scheduled update on the Adult Health and Social Care Strategy, approved by the Co-Operative Executive on 16th March 2022. The update was aligned to the Council's cycle of assurance and set out the delivery progress in relation to the Target Operating Model and the next steps for implementation in 2024 to 2025.

14.2 **RESOLVED UNANIMOUSLY:** That the Adult Health and Social Care Policy

Committee:-

1. Endorses progress in delivering on the Adult Care Strategy
2. Endorses progress in delivering the Target Operating Model
3. Requests that the Strategic Director of Adult Care and Wellbeing provides an update in six months as part of the DASS and Strategy Delivery Updates

14.3 The report was noted by the Adult Health and Social Care Committee.

15. SHEFFIELD CARE SECTOR WORKFORCE DEVELOPMENT STRATEGY 2023-2026 UPDATE

15.1 The Committee considered a report of the Director of Adult Care and Wellbeing which provided an update on progress made with the Care Sector Workforce Development Strategy 2023-2026 which was endorsed by the Adult Health and Social Care Policy Committee in March 2023. This update was in line with the Cycle of Assurance approved in June 2023.

15.2 The Strategy set out a vision for the future of Adult Social Care and explained how the directorate would work towards addressing some of the systemic issues affecting the Adult Social Care workforce.

15.3 **RESOLVED UNANIMOUSLY:** That the Adult Health and Social Care Policy Committee:-

1. Endorses progress made with implementing the Care Sector Workforce Development Strategy 2023 – 2026.
2. Notes that a Care Sector Workforce Strategy Workshop Session will be organised in 2024 to involve and engage Social Care Providers, Voluntary Sector and Academia in further developing our approach to workforce development, wellbeing and including agreement of shared workforce standards.
3. Notes that a Sheffield Adult Workforce Celebration & Recognition Event will be launched in 2024 to celebrate good practice and learning.
4. Notes the intended commissioning strategy for a Sheffield Health and Social Care Academy.
5. Endorses the Sheffield City Council Adults Care & Wellbeing Being Healthy at Work Plan 2024-2025.
6. Requests that the Strategic Director of Adult Care and Wellbeing continues to provide the Committee with updates on progress against the Strategy on a six-monthly basis, including updates made based on ongoing learning.

15.4 The report was noted by the Adult Health and Social Care Committee.